

# One company's experience.

## **The Leadership Grid and American Express (Canada)**

A Leadership Grid seminar was conducted with 16 managers from American Express. Following the seminar, participants had the following to say.

*"Eye Opening! All companies should experience this form of training. It gave me a path to follow to become a great leader and person."*

Dean Yeats

*"This is the most impactful course I have ever been through. I truly believe I have learned something that I will put to use; specifically the use of honesty and critique. The course content really sunk in."*

Wendy Mann

*"This is the best seminar with respect to what I have taken away for my own development. In my 9 years at Amex, this is the first course I have taken that has touched on personal issues. I believe this course gave us all the ability to see ourselves as we truly are and how to achieve who/what we aspire to be. Thank you."*

Allan Ruckenstein

*"First course I felt I 'really' learned something. More importantly, I learned about myself!"*

Linda Mombourquette

*"This will be practical in all aspects of my life!"*

Michael Hickey

*"I learned more about me and how I can improve than I have through 10 years of performance appraisals. This course made me look candidly at my work behavior (and my personal relationships) and truly see why I behave as I do and what is really necessary for my growth. Now I feel really honest about myself and understand specifically what I need to change."*

Nancy Allen

*"Effective tools - practical usefulness. Overall, incredible learning and increase of self awareness."*

Name withheld

*"I feel I can take this and implement it, making it of immediate value."*

Name withheld